

Many Hardware House® products come with a warranty package that includes:



Limited Warranty

Applies to the following Hardware House, LLC Line: Cabinet Hardware.

What does the Limited Warranty Cover?

This warranty covers all defect from manufacturing or normal use if returned within 30 days from the date of purchase. This warranty extends to the original end use / purchaser, only with a valid copy of receipt.

What does this Limited Warranty Not Cover?

This warranty does not cover defects caused by improper use or abuse or claims made after 30 days from the date of purchase. This warranty does not cover scratches, abrasions, deterioration due to the use of paint, solvents or other chemicals on the product; abuse, misuse or in a commercial application. In no event will Hardware House, LLC be liable for indirect, special, incidental or consequential damages for the breach of any warranty, including economic loss, damage to property, and, to the extent permitted bylaw, damages for personal injury. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.



Limited 15-Year Warranty

Applies to the following Hardware House, LLC lines: Bath Hardware, Lighting, Vanities, Medicine Cabinets, Vanity Tops. Also Grade 3 locksets consisting of: Helena, Montevallo, Vestavia, Cordova, Greystone, Jemison, Princeton product names and Grade 3 deadbolts.

What does this Limited 15 - Year Warranty Cover?

This warranty covers all defect from manufacturing or normal use of the above Hardware House products described above for a period of 15-years beginning on the purchase date of the product.

This warranty extends to the original end use / purchaser, only with a valid copy of receipt.

What does this Limited 15 - Year Warranty Not Cover?

This warranty does not cover defects caused by improper use or abuse. Hardware House LLC, makes no other warranties, express, implied or otherwise. This warranty does not cover scratches, abrasions, deterioration due to the use of paint, solvents or other chemicals on the product; abuse, misuse or in a commercial application. In no event will Hardware House, LLC be liable for indirect, special, incidental or consequential damages for the breach of any warranty, including economic loss, damage to property, and, to the extent permitted bylaw, damages for personal injury. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.



Limited Lifetime Warranty

Applies to the following Hardware House, LLC lines: Ceiling Fans, Faucets & Grade 2 deadbolts.

What does this Limited Lifetime Year Warranty Cover?

This warranty covers all defect from manufacturing or normal use of the above Hardware House products described above for the life of the product beginning on the purchase date of the product.

This warranty extends to the original end use / purchaser, only with a valid copy of receipt.

What does this Limited Lifetime Year Warranty Not Cover?

This warranty does not cover defects caused by improper use or abuse. Hardware House LLC, makes no other warranties, express, implied or otherwise. This warranty does not cover scratches, abrasions, deterioration due to the use of paint, solvents or other chemicals on the product; abuse, misuse or in a commercial application. In no event will Hardware House, LLC be liable for indirect, special, incidental or consequential damages for the breach of any warranty, including economic loss, damage to property, and, to the extent permitted bylaw, damages for personal injury. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

What we will do if the product is defective or becomes defective as a result of normal use?

We will repair or replace the defective product. Please contact our customer service at 1-877-622-1956 for proper disposition.

How does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.