



**Hardware House<sup>®</sup>, LLC**  
"With Hardware House Products...It's in the House"

July 31, 2024

**Subject: Notice of Business Closure**

Dear Valued Customers and Sales Representatives,

It is with a heavy heart that we announce the closing of Hardware House, LLC. Due to a sustained lack of sales and the increasing demands associated with importing goods, we have made the difficult decision to cease operations. Our last day of business will be **Friday, August 30th, 2024**. After this date, we will no longer accept orders or ship any products.

**Customer Service and Support:**

We understand that you may have concerns or need support during this transition period. Our customer service team will be available to assist you with any issues until September 30th, 2024. You can reach us by calling our toll-free number at 1-877-622-1956 or by emailing us at [customerservice@hardware-house.com](mailto:customerservice@hardware-house.com).

**Important Information:**

- **Final Orders:** All final orders must be placed by August 30th, 2024.
- **Returns:** We will accept returns, or on eligible products until September 30th, 2024. Please ensure that any returns are processed before this date.
- **Warranties and Credits:** After September 30th, 2024, we will no longer honor any warranties or remaining credits as the business will be officially closed.

We are incredibly grateful for your support and loyalty over the years. It has been our pleasure to serve you, and we apologize for any inconvenience this closure may cause. We thank you for your understanding and cooperation during this time.

If you have any questions or need further assistance, please do not hesitate to contact us before September 30th, 2024.

Thank you for your business.

Sincerely,

Jonathan Mize  
President & COO